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## **DBCT Access Undertaking Section 10**

### **Reporting by DBCT Management**

### **Indicators relating to compliance with the AU for Financial Year 2018-19**

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## Summary

The following table summarises the Indicators relating to compliance with the AU for the period.

Item	Compliance Indicator	Result
(a)	Indicative Access Proposals	10
(b)	Access Applications	0
(c)	Response times	19 business days (31 days)
(d)	Disputes	4
(e)	Negotiation periods for successful outcomes	16
(f)	Negotiation periods where no Access Agreement signed	133
(g)	Access Transfer Applications	14
(h)	Access Agreements concluded	4
(i)	Complaints	0
(j)	Other	N/A

### (a) Indicative Access Proposals

This section provides information relating to s.10.2(a), specifically the number and percentage of total Indicative Access Proposals provided within the applicable timeframe.

The number and percentage of total Indicative Access Proposals provided within the applicable timeframe were 10 and 91% respectively.

### (b) Access Applications

This section provides information relating to s.10.2(b), specifically the number and percentage of Access Applications received for which an extension of time for provision of an Indicative Access Proposal was sought by DBCT Management.

No Access Applications were received for which an extension of time for provision of an Indicative Access Proposal was sought by DBCT Management.

### (c) Response times

This section provides information relating to s.10.2(c), specifically the average delay (in days) taken to provide an Indicative Access Proposal not provided within the applicable timeframe.

One Indicative Access Proposal (IAP) out of 11 was not provided within the applicable timeframe. The IAP was provided 19 business days (31 days) after the applicable timeframe.

### (d) Disputes

This section provides information relating to s.10.2(d), specifically the number of instances where a Dispute has been referred to dispute resolution in accordance with Part 17.

Four Disputes were referred to dispute resolution in accordance with Part 17.

### (e) Negotiation periods for successful outcomes

This section provides information relating to s.10.2(e), specifically the average length of the negotiation period (in days), where the negotiation period has commenced and has ceased as the result of the execution of an Access Agreement in respect of the Access sought by the Access Seeker.

Four Access Agreements were negotiated and signed during the period. The average length of the negotiation periods was 16 days.

## (f) Negotiation periods where no Access Agreement signed

This section provides information relating to s.10.2(f), specifically the average length of the negotiation period (in days), where the negotiation period has commenced and has ceased as the result of any reason other than the execution of an Access Agreement in respect of the Access sought by the Access Seeker.

Two Access Agreements were negotiated but not executed. The average length of these negotiation periods was 133 days.

## (g) Access Transfer Applications

This section provides information relating to s.10.2(g), specifically in respect of the Access Transfer processes set out in Section 5.13, the following:

- (1) the number of requests received for a transfer of rights or entitlements; and
- (2) the period taken to resolve each transfer, being in each case the period from the date of receipt of the request and ending on the earliest of the date that:
  - (A) an Access Agreement facilitating the transfer was executed by DBCT Management;
  - (B) DBCT Management gave notice to the transferor that consent for the transfer was refused; or
  - (C) any notice was given to the QCA of a dispute in relation to the purported transfer.

Access Transfer Applications processed in 2018-19 are indicated in the table below.

Application	Received	Resolved	Type	Days
1	12-Jun-18	01-Aug-18	s.10.2(g)(2)(A)	50
2	12-Jun-18	01-Aug-18	s.10.2(g)(2)(A)	50
3	08-Aug-18	15-Aug-18	s.10.2(g)(2)(A)	7
4	18-Jun-18	11-Jul-18	s.10.2(g)(2)(A)	23
5	01-Aug-18	30-Aug-18	s.10.2(g)(2)(A)	29
6	02-Aug-18	30-Aug-18	s.10.2(g)(2)(A)	28
7	13-Sep-18	03-Oct-18	s.10.2(g)(2)(A)	20
8	10-Aug-18	28-Aug-18	s.10.2(g)(2)(A)	18
9	13-Nov-18	31-Jan-19	s.10.2(g)(2)(A)	79
10	13-Nov-18	19-Dec-18	s.10.2(g)(2)(A)	36
11	18-Oct-18	09-Jan-19	s.10.2(g)(2)(A)	83
12	25-Jan-19	13-Feb-19	s.10.2(g)(2)(A)	19
13	08-Mar-19	24-Jun-19	s.10.2(g)(2)(A)	108
14	17-Jan-19	17-May-19	s.10.2(g)(2)(A)	120

## (h) Access Agreements concluded

This section provides information relating to s.10.2(h), specifically the number of instances where a negotiation period that had commenced, ceased as the result of the execution of an Access Agreement in respect of the Access sought by the Access Seeker.

Four Access Agreements were executed during the period.

## (i) Complaints

This section provides information relating to s.10.2(i) of the AU, specifically complaints received by DBCT Management in relation to its compliance with this Undertaking.

No complaints were received by DBCT Management.

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**(j) Other**

This section provides information relating to s.10.2(j), specifically any other performance measure requested by the QCA, provided that DBCT Management is not required to Publicly Report any information which the QCA accepts it would not disclose in the same circumstances under section 239 of the QCA Act (although, in such cases, the QCA may require DBCT Management to comply with alternative publication arrangements).

The QCA has not requested any other performance measure.